

## PRIVACY STATEMENT

### SECTION 1 – WHAT DO WE DO WITH YOUR INFORMATION?

When you purchase an item from our store, we collect the personal information you give us such as your name, address and email address.

When you browse our store, we also automatically receive your computer's internet protocol (IP) address to provide us with information that informs us of your browser and operating system.

With your permission, we may send you emails about our store, new products and other updates.

### SECTION 2 – CONSENT

When you provide us with personal information to complete a transaction, verify your credit card, place an order, arrange for a delivery or return a purchase, it is implied that you consent to our collecting it and using it for that specific reason only.

If we ask for your personal information for a secondary reason, like marketing, we will either ask you directly for your expressed consent, or provide you with an opportunity to opt out.

How do I withdraw my consent?

If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at any time, by contacting us at [hello@phrogdesigns.co.za](mailto:hello@phrogdesigns.co.za)

### SECTION 3 – DISCLOSURE

We may only disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

### SECTION 4 – WOOCOMMERCE

Our online store is hosted on WooCommerce. They provide the online e-commerce platform that allows us to sell our products to you.

Your data is stored through WooCommerce data storage, databases and the general WooCommerce application. They store your data on a secure server behind a firewall.

Please view WooCommerce's privacy policy here: <https://woocommerce.com/privacy-policy/>

## SECTION 5 – THIRD-PARTY SERVICES

Generally, our the third-party service providers will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in respect to the information we are required to provide to them for your purchase-related transactions.

We use Payfast as our payment gateway provider. Please view Payfast's privacy policy here: <https://www.payfast.co.za/privacy-policy/>

### Links

When you click on links on our store, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

## SECTION 6 – AGE OF CONSENT

By using this site, you represent that you are at least 18 years old, or that you are at least 18 years old and you have given us your consent to allow any of your minor dependents to use this site.

## SECTION 7 – CHANGES TO THIS PRIVACY POLICY

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

If our store is acquired or merged with another company, your information may be transferred to the new owners so that we may continue to provide our service to you.

## QUESTIONS AND CONTACT INFORMATION

If you would like to: access, correct, amend or delete any of your personal information we have, if you wish to, register a complaint, or simply want more information, you can contact us on [hello@phrogdesigns.co.za](mailto:hello@phrogdesigns.co.za)